PEARSON

GCSE BUSINESS COURSE OVERVIEW

2021/22





Mr Charlton – Subject Leader

Contents

- Course structure (p3)
- > Assessment structure (p4-5)
- ➤ Specification (p6-15)
- ➤ Command Words (p16)
- ➤ Calculations (p17)
- ➤ Additional Resources (p18)
- ➤ Revision Tips (p19-21)
- ➤ Notes (p22)

Key Dates

Date	Event
	2

Course Structure

Assessment Structure

Theme 1: Investigating small business (*Paper code: 1BS0/01)

Written examination: 1 hour and 30 minutes

50% of the qualification

90 marks

Content overview

- Topic 1.1 Enterprise and entrepreneurship
- · Topic 1.2 Spotting a business opportunity
- Topic 1.3 Putting a business idea into practice
- Topic 1.4 Making the business effective
- Topic 1.5 Understanding external influences on business

Assessment overview

The paper is divided into three sections:

Section A: 35 marks

Section B: 30 marks

Section C: 25 marks.

The paper will consist of calculations, multiple-choice, short-answer and extended-writing questions.

Questions in Sections B and C will be based on business contexts given in the paper.

Calculators may be used in the examination. Information on the use of calculators during the examinations for this qualification can be found in Appendix 4: Calculators.

Theme 2: Building a business (Paper code: 1BSO/02)

Written examination: 1 hour and 30 minutes

50% of the qualification

90 marks

Content overview

- Topic 2.1 Growing the business
- Topic 2.2 Making marketing decisions
- Topic 2.3 Making operational decisions
- Topic 2.4 Making financial decisions
- Topic 2.5 Making human resource decisions

Assessment overview

The paper is divided into three sections:

Section A: 35 marks

Section B: 30 marks

Section C: 25 marks.

The paper will consist of calculations, multiple-choice, short-answer and extended-writing questions.

Questions in Sections B and C will be based on business contexts given in the paper.

Calculators may be used in the examination. Information on the use of calculators during the examinations for this qualification can be found in Appendix 4: Calculators.

Assessment Objectives

Studer	nts must:	% in
A01	Demonstrate knowledge and understanding of business concepts and issues	35
A02	Apply knowledge and understanding of business concepts and issues to a variety of contexts	35
АОЗ	Analyse and evaluate business information and issues to demonstrate understanding of business activity, make judgements and draw conclusions	30
	Total	100%

Breakdown of Assessment Objectives

	Assessment Objectives			Total for all
Paper	AO1 %	AO2 %	AO3 %	Assessment Objectives
Paper 1	17.2	17.8	15	50%
Paper 2	17.8	17.2	15	50%
Total for GCSE	35%	35%	30%	100%

Specification

Topic 1.1 Enterprise and entrepreneurship

Subject content	What students need to learn:
1.1.1 The dynamic nature of business	Why new business ideas come about: changes in technology changes in what consumers want products and services becoming obsolete. How new business ideas come about: original ideas adapting existing products/services/ideas.
1.1.2 Risk and reward	The impact of risk and reward on business activity: • risk: business failure, financial loss, lack of security • reward: business success, profit, independence.
1.1.3 The role of business enterprise	The role of business enterprise and the purpose of business activity: • to produce goods or services • to meet customer needs • to add value: convenience, branding, quality, design, unique selling points. The role of entrepreneurship: • an entrepreneur: organises resources, makes business decisions, takes risks.

Topic 1.2 Spotting a business opportunity

Subject content	What students need to learn:
1.2.1 Customer needs	Identifying and understanding customer needs: what customer needs are: price, quality, choice, convenience the importance of identifying and understanding customers: generating sales, business survival.
1.2.2 Market research	The purpose of market research: • to identify and understand customer needs • to identify gaps in the market • to reduce risk • to inform business decisions. Methods of market research: • primary research: survey, questionnaire, focus group, observation • secondary research: internet, market reports, governmen reports. The use of data in market research:
	qualitative and quantitative data the role of social media in collecting market research data the importance of the reliability of market research data.
1.2.3 Market segmentation	How businesses use market segmentation to target customers: • identifying market segments: location, demographics, lifestyle, income, age • market mapping to identify a gap in the market and the competition.
1.2.4 The competitive environment	Understanding the competitive environment: • strengths and weaknesses of competitors based on: price quality, location, product range and customer service • the impact of competition on business decision making.

Topic 1.3 Putting a business idea into practice

Subject content	What students need to learn:
1.3.1 Business aims and objectives	What business aims and business objectives are. Business aims and objectives when starting up: • financial aims and objectives: survival, profit, sales, market share, financial security • non-financial aims and objectives: social objectives, personal satisfaction, challenge, independence and control. Why aims and objectives differ between businesses.
1.3.2 Business revenues, costs and profits	The concept and calculation of: revenue fixed and variable costs total costs profit and loss interest break even level of output margin of safety. Interpretation of break even diagrams: the impact of changes in revenue and costs break even level of output margin of safety profit and loss.
1.3.3 Cash and cash-flow	The importance of cash to a business: to pay suppliers, overheads and employees to prevent business failure (insolvency) the difference between cash and profit. Calculation and interpretation of cash-flow forecasts: cash inflows cash outflows net cash flow opening and closing balances.
1.3.4 Sources of business finance	Sources of finance for a start-up or established small business: short-term sources: overdraft and trade credit long-term sources: personal savings, venture capital,

about another beautiful and another and another beautiful

Topic 1.4 Making the business effective

Subject content	What students need to learn:
1.4.1	The concept of limited liability:
The options for start-up and small businesses	limited and unlimited liability
small dusinesses	 the implications for the business owner(s) of limited and unlimited liability.
	The types of business ownership for start-ups:
	sole trader, partnership, private limited company
	 the advantages and disadvantages of each type of business ownership.
	The option of starting up and running a franchise operation:
	the advantages and disadvantages of franchising.
1.4.2	Factors influencing business location:
Business location	proximity to: market, labour, materials and competitors
	nature of the business activity
	the impact of the internet on location decisions: e-commerce and/or fixed premises.
1.4.3 The marketing mix	What the marketing mix is and the importance of each element:
	price, product, promotion, place.
	How the elements of the marketing mix work together:
	 balancing the marketing mix based on the competitive environment
	the impact of changing consumer needs on the marketing mix
	the impact of technology on the marketing mix: e-commerce, digital communication.
1.4.4	The role and importance of a business plan:
Business plans	 to identify: the business idea; business aims and objectives; target market (market research); forecast revenue, cost and profit; cash-flow forecast; sources of finance; location; marketing mix.
	The purpose of planning business activity:
	the role and importance of a business plan in minimising risk and obtaining finance. 9

Topic 1.5 Understanding external influences on business

Subject content	What students need to learn:
1.5.1 Business stakeholders	Who business stakeholders are and their different objectives: • shareholders (owners), employees, customers, managers, suppliers, local community, pressure groups, the government. Stakeholders and businesses: • how stakeholders are affected by business activity • how stakeholders impact business activity • possible conflicts between stakeholder groups.
1.5.2 Technology and business	Different types of technology used by business: e-commerce social media digital communication payment systems. How technology influences business activity in terms of: sales costs marketing mix.
1.5.3 Legislation and business	The purpose of legislation: • principles of consumer law: quality and consumer rights • principles of employment law: recruitment, pay, discrimination and health and safety. The impact of legislation on businesses: • cost • consequences of meeting and not meeting these obligations.
1.5.4 The economy and business	The impact of the economic climate on businesses: unemployment, changing levels of consumer income, inflation, changes in interest rates, government taxation, changes in exchange rates.
1.5.5 External influences	The importance of external influences on business: • possible responses by the business to changes in: technology, legislation, the economic climate.

Theme 2

Topic 2.1 Growing the business

Topic 2.1 Growing the business		
Subject content	What students need to learn:	
2.1.1	Methods of business growth and their impact:	
Business growth	 internal (organic) growth: new products (innovation, research and development), new markets (through changing the marketing mix or taking advantage of technology and/or expanding overseas) 	
	external (inorganic) growth: merger, takeover.	
	The types of business ownership for growing businesses:	
	public limited company (plc)	
	Sources of finance for growing and established businesses:	
	internal sources: retained profit, selling assets	
	 external sources: loan capital, share capital, including stock market flotation (public limited companies). 	
2.1.2	Why business aims and objectives change as businesses evolve:	
Changes in business aims and objectives	 in response to: market conditions, technology, performance, legislation, internal reasons. 	
	How business aims and objectives change as businesses evolve:	
	focus on survival or growth	
	entering or exiting markets	
	growing or reducing the workforce	
	 increasing or decreasing product range. 	
2.1.3	The impact of globalisation on businesses:	
Business and globalisation	imports: competition from overseas, buying from overseas	
	exports: selling to overseas markets	
	changing business locations	
	multinationals.	
	Barriers to international trade:	
	tariffs	
	trade blocs.	
	How businesses compete internationally:	
	the use of the internet and e-commerce	
	changing the marketing mix to compete internationally.	
2.1.4 Ethics, the environment	The impact of ethical and environmental considerations on businesses:	
and business	how ethical considerations influence business activity: possible trade-offs between ethics and profit	
	how environmental considerations influence business activity:	
	possible trade-offs between the environment, sustainability and profit	

Topic 2.2 Making marketing decisions

2.2.1 Th Product Th	hat students need to learn: ne design mix: function, aesthetics, cost. ne product life cycle: the phases of the product life cycle extension strategies. ne importance to a business of differentiating a product/
Product • Th	function, aesthetics, cost. ne product life cycle: the phases of the product life cycle extension strategies.
Th	the phases of the product life cycle extension strategies.
•	the phases of the product life cycle extension strategies.
•	extension strategies.
Ti.	a importance to a business of differentiating a product/
	rvice.
2.2.2 Pri	ice
Price •	pricing strategies
	influences on pricing strategies: technology, competition, market segments, product life cycle.
	omotion:
	appropriate promotion strategies for different market segments: advertising, sponsorship, product trials, special offers, branding
	the use of technology in promotion: targeted advertising online, viral advertising via social media, e-newsletters.
2.2.4 Pla	ace:
	methods of distribution: retailers and e-tailers (e-commerce).
	ow each element of the marketing mix can influence other ements.
decisions	sing the marketing mix to build competitive advantage.
	ow an integrated marketing mix can influence competitive lyantage.

Topic 2.3 Making operational decisions

Subject content	What students need to learn:
2.3.1 Business operations	The purpose of business operations: • to produce goods • to provide services. Production processes:
	 different types: job, batch, flow the impact of different types of production process: keeping productivity up and costs down and allowing for competitive prices.
	Impacts of technology on production: • balancing cost, productivity, quality and flexibility.
2.3.2 Working with suppliers	Managing stock: interpretation of bar gate stock graphs the use of just in time (JIT) stock control. The role of procurement: relationships with suppliers: quality, delivery (cost, speed, reliability), availability, cost, trust the impact of logistics and supply decisions on: costs, reputation, customer satisfaction.
2.3.3 Managing quality	The concept of quality and its importance in: the production of goods and the provision of services: quality control and quality assurance allowing a business to control costs and gain a competitive advantage.
2.3.4 The sales process	The sales process: • product knowledge, speed and efficiency of service, customer engagement, responses to customer feedback, post-sales service. The importance to businesses of providing good customer service.

Topic 2.4 Making financial decisions

Subject content	What students need to learn:
2.4.1 Business calculations	The concept and calculation of: • gross profit • net profit Calculation and interpretation of: • gross profit margin • net profit margin • average rate of return.
2.4.2 Understanding business performance	The use and interpretation of quantitative business data to support, inform and justify business decisions: • information from graphs and charts • financial data • marketing data • market data. The use and limitations of financial information in: • understanding business performance • making business decisions.

Topic 2.5 Making human resource decisions

Subject content	What students need to learn:
2.5.1 Organisational structures	Different organisational structures and when each are appropriate:
	hierarchical and flat
	centralised and decentralised.
	The importance of effective communication:
	the impact of insufficient or excessive communication on
	efficiency and motivation barriers to effective communication.
	barriers to effective communication.
	Different ways of working:
	part-time, full-time and flexible hours
	permanent, temporary, and freelance contracts
	the impact of technology on ways of working: efficiency,
	remote working.
2.5.2 Effective recruitment	Different job roles and responsibilities:
	key job roles and their responsibilities: directors, senior
	managers, supervisors/team leaders, operational and support
	staff.
	How businesses recruit people:
	documents: person specification and job description,
	application form, CV
	 recruitment methods used to meet different business needs (internal and external recruitment).
	(internal and external rectulations).
2.5.3 Effective training and development	How businesses train and develop employees:
	different ways of training and developing employees: formal
	and informal training, self-learning, ongoing training for all
	employees, use of target setting and performance reviews.
	Why businesses train and develop employees:
	the link between training, motivation and retention
	 retraining to use new technology.
2.5.4 Motivation	The importance of motivation in the workplace:
	 attracting employees, retaining employees, productivity.
	How businesses motivate employees:
	financial methods: remuneration, bonus, commission,
	promotion, fringe benefits
	 non-financial methods: job rotation, job enrichment, autonomy.
	autonomy.

Command Words

Command word	This type of question will require students to:
Multiple choice question	select one or more correct answer from a choice of answers. These questions test recall of knowledge from the specification content
Define	define a term from the specification content
Give	give an answer testing recall of knowledge from the specification content
State	give an answer, no longer than a sentence, referring to a piece of contextual information from which students must select the answer
Identify	select the correct answer from reading a graph or table of data
Calculate	use mathematical skills to reach the answer, based on given data. Calculators may be used and workings should be given
Complete the table	work out the values missing from the presented table of data
Outline	give two linked points about a business concept or issue, placed in context in the question
Explain	give a statement of fact, with two further expansion points. These may expand on each other, or both from the same fact. There is no context in these questions
Discuss	write an extended answer, requiring expansion and exploration of a business concept or issue. These questions will not have context but students may bring one in for illustration purposes
Analyse	write an extended answer, requiring expansion and exploration of a business concept or issue. The answer will be placed in context by the question
Justify	write an extended answer, using information provided in order to recommend one of two options to a business owner
Evaluate	write an extended answer, using knowledge of specification content to reach a supported conclusion about a business situation.

Calculations

Total costs

TC (total cost) = TFC (total fixed costs) + TVC (total variable costs)

Revenue

Revenue = price × quantity

Break even

Break even point in units = -(sales price - variable cost)

Break even point in costs / revenue = break even point in units x sales price

Margin of safety

Margin of safety = actual or budgeted sales - break even sales

Interest (on loans)

Interest (on loans) in % = total repayment - borrowed amount × 100

Net cash-flow

Net cash-flow = cash inflows - cash outflows in a given period

Opening and closing balances

Opening balance = closing balance of the previous period

Closing balance = opening balance + net cash-flow

Gross profit

Gross profit = sales revenue - cost of sales

Gross profit margin

Gross profit margin (%) = $\frac{\text{gross profit}}{\text{sales revenue}} \times 100$

Net profit

Net profit = gross profit - other operating expenses and interest

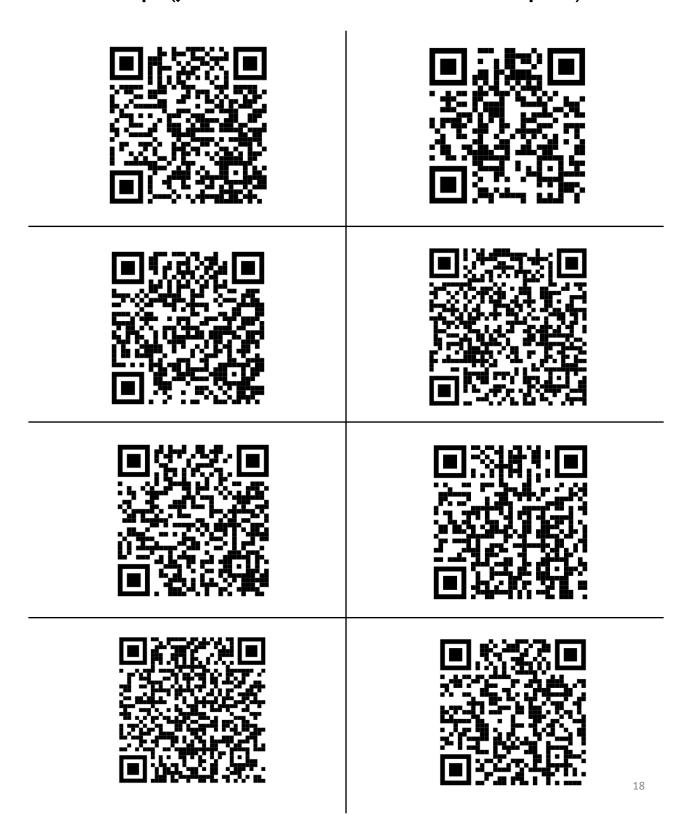
Net profit margin

Net profit margin (%) = $\frac{\text{net profit}}{\text{sales revenue}} \times 100$

Average rate of return

Additional Resources

Some good websites to look at for resources & help (just scan the QR code to open)



Kevisian

TOP TIPS FROM YOUR FELLOW STUDEN



education on demand



PACE YOURSELF

Try not to revise everything at once. Give your mind time to take in what it is you are revising.



SET GOALS

Whether you set yourself a time goal or an amount of work to complete, it is important to challenge yourself,



TEST YOURSELF

By testing yourself with questions, you are making sure you fully understand what it is you are revising.



Revise in a quiet place where there is nothing to distract you.



ORGANISE WORKLOADS

Organise your time properly by creating a timetable of subjects to revise. Don't forget to include suitable breaks.



USE SUMMARY PODS

For short bursts of revision, the Summary Pods are a great way to help you remember the key pieces of information.





CREATE A HOMEWORK CORNER

Set up a comfortable place at home where you can relax and revise at the same time.



NO LATE NIGHTS

Don't start revision late at night. Make sure you have a good sleep of between 7-9 hours every night, helping you to have a relaxed and well-rested mind and body.



LISTEN TO MUSIC Calming music can help you to de-stress or focus when you're stressed.





DON'T LEAVE IT UNTIL THE LAST MINUTE

Leaving revision until the last minute will add unnecessary stress to your workload. Start sooner rather than later.



USE COLOURS Highlight key points which you need to stand out during revision.





0000000000

info@gcsepod.com @ 0191 338 7830



DEALING WITH EXAM STRESS

Don't let the stress of exams overwhelm you. Stay in control with these top tips.







BELIEVE IN YOURSELF

If you work hard and stay focused with pos energy, stress will be reduced. Believe in yo and have the confidence to succeed.



GET ORGANISED

You'll feel more confident and in control if



MAKE SLEEP A PRIORITY

Without getting the proper rest it will be ever harder to retain information. A good sleep of between 7-9 hours every night helps you haw a relaxed and well-rested mind and body.



OVERCOME PROBLEMS

If you find you don't understand some of your material, getting stressed out won't help. Instead, take action to address the problem directly by seeing your teacher or revising on GCSEPod.





A healthy body = a healthy mind. Encourage your child to do at least 20 minutes of physical activity a day to help improve their focus and



ur child is eating t

TALK ABOUT YOUR NERVES

Nervousness is a natural reaction to exams but bottling it up will only make it worse. Talk to your child about how they're feeling, it will help them to relieve any stress and worrying they maybe experiencing.



KEEP THINGS IN PERSPECTIVE

Exams will seem like the most crucial thing, but in the grander scheme of things it's only a small part. Remind your child of this and tell them, they can only do their best and that's enough!











HOW TO REVISE...





How long can you learn effectively without a break (learning chunk)?

How many subjects do you need to revise for? What other commitments do you have which prevent you from revising?

When do you want to start?



Circle the exam dates on your planner Allocate particular subjects/exams to each learning chunk,

Check that you have covered each exam/subject adequately, make sure that you revise in a sensible order – no point preparing for the last exam first!

Check your revision plan as you go along



Revise on the go!

Introducing the GCSE pod, the website contains a range of failor-made podcasts for GCSE students to help you in the run-up to your exams.

These resources have been made available FREE OF CHARGE to all Sandhill View School pupils.

Simply visit GC58POD.co.uk and register with your school email address.



Revision cards are among the most popular revision resources. The idea is that you summarise some information on a single blank card. You can make them online at www.geteviling.co.uk.

How can they be used?

- Write questions on one side and answers on the other, then test yourself or ask someone else to test you.
- 2) Write key names or terms on one side and a summary of what they mean on the other side.
- 3) Write the advantages of something on one side and the disadvantages on the other side.
- 4) Write about something in reasonable detail on one side and use the other side to summarise key points as a short list (no more than five points).



www.getrevising.co.uk

This website allows you to create revision cards, wordsearches, quizzes and gives access to thousands of resources that have worked for other students. You can create and join study groups and even create revision timetables.

www.bbc.co.uk/schools/revision

The bbc provides great materials and activities for revision at all levels.

www.s-cool.co.uk

Lots of 'chunked' information for all major subjects at GCSE and A level. You can test yourself too.



Mind maps are a way of organising ideas about a topic. A mind map usually starts with a central idea with a series of branches, each relating to one section of the main idea. These lead to other branches and so it goes on. A mind map allows you to see the whole topic on one sheet of paper. Making the mind map helps you learn both the detail and the big picture of a topic.

How can they be used?

- 1) Stick them up somewhere in your house where you sit and dream, maybe your bedroom walls or ceiling.
- 2) Illustrate some of the points on your mind map with some silly pictures. They will help you remember the point.
- Spend some time learning the mind map, turn the paper the other way up and see if you can r emember it well enough to copy.
- 4) Use mind maps to plan essays. Put the title in the centre, then have one branch for each key point and use further branches to develop those points.



Top tip...

Exam board websites are the places to go for information about the types of exams, specificiation (syllabuses), past exam papers, mark schemes and examiners reports.

Here are some:

AQA www.aqa.org.uk Edexcel www.edexcel.com OCR www.ocr.org.uk Welsh board : www.wjec.co.uk THE UNIVERSITY NETWORK

HOW TO STUDY BETTER not more!

6 SIMPLE BUT PROVEN TIPS

1. STUDY FOR 30 MINUTES AT A TIME.

Apparently, our brain only effectively absorbs information from the first and last 15 minutes of "studying," which means that everything in between will likely be forgotten. So why spend hours and hours studying if only a fraction of it will actually be retained?

2. BREAK. IT. UP!

The whole is equal to the sum of its parts, yes, but tackling the individual parts is much easier than tackling the whole.

Breaking down a big assignment into small assignments will make the task a whole lot easier, doable and manageable! 3. SET A TIMER
(FOR 30 MINUTES)
AND SOLELY
FOCUS ON A
(SINGLE) TASK.

4. TAKE A BREAK!

5. SIT AT A DESK.

6. STUDY WITH BOOKS.

Physically, sitting at a desk will ensure correct (or better) posture.

Psychologically - your posture will signal to your brain that you're supposed to be studying whereas if you're on your bed, your brain might think that it's time for sleep. Remember, your body follows directions from your brain!



Otes